



NinjaMSP Announces Partnership and Integration with LVHD

NinjaMSP Partners with Helpdesk and Managed Services Leader, Live Virtual Help Desk, to Deliver Industry Leading MSP Solution

NinjaMSP, a leading Remote Monitoring and Management (RMM) solution targeted at MSPs, announced today a partnership and integration with Live Virtual Help Desk (LVHD), a global leader in NOC, Helpdesk and project services.

With this partnership, the combined solution provides a one-stop shop for MSPs looking to sell helpdesk and infrastructure management. The suite of services available through this partnership allows MSPs to offload important, but non-strategic activities to a trusted partner who can deliver them at a cost that allows the MSP to make significant margins at the same time. NinjaMSP enables MSPs to streamline their infrastructure monitoring and management leveraging a cloud-based solution that provides on-demand access to the technology necessary to support the end customers.

"NinjaMSP provides an exciting solution for MSPs that want to implement a fully functional, cloud-based monitoring solution to manage their customer environments," says Dan Sturgill, CEO of Live Virtual Help Desk. "At LVHD, we are committed to helping our partners to focus on high margin, strategic activities and they need a trusted solution. We are thrilled to be working with the Ninja MSP team as they apply the same beliefs to help our partner's succeed."

"We recognize Live Virtual Help Desk as the premier provider of Helpdesk and NOC services delivered through MSP partners," says Salvatore Sferlazza, President and CEO of Ninja MSP. "Our combined solution allows MSPs to leverage a best of breed monitoring platform and focus their internal team on the activities necessary to grow their business in the most efficient way possible."

The combined LVHD and Ninja MSP solution is available immediately. You can find out more details by contacting either Live Virtual Help Desk (email: info@livevhd.com; phone: 866-677-3256) or Ninja MSP (email: sales@ninjamsp.com; phone: 888-542-8339).

About LVHD

Founded in 2007, Live Virtual Help Desk (LVHD) delivers helpdesk and NOC services exclusively through Managed Services Providers (MSP), serving both enterprise and SMB customers. LVHD allows you to optimize your business by focusing your internal staff on high margin, customer facing activities and leveraging LVHD to deliver preventative maintenance, monitoring, remediation and helpdesk services for your business. By relying on LVHD in this manner, MSPs can increase margins, provide a more comprehensive base of support and handle off hours maintenance and service requirements. LVHD delivers its services through our growing partner base of over 500 MSPs. Cost reduction, capital conservation and improving IT services are the major drivers causing these companies to seek able partners. LVHD's fully integrated solution builds on the synergy between its Helpdesk and NOC services which strengthens your ability to deliver these solutions to the market as a cost effective managed services offering.

About Ninja MSP

NinjaMSP is a Silicon Valley based company that has a wealth of experience building products for MSPs. Our team has backgrounds at Dell, Quest Software, Sonicwall, PacketTrap, LassoLogic and Anchor. Designed for MSPs, the Ninja platform offers an easy and simple to use web interface that includes zero training time, one-click drill down with integrated search as well as one-click remediation. With 360 degree monitoring, Ninja gives MSPs a measurable way to provision, monitor and manage their infrastructure. Additional resources can be found at <http://www.ninjamsp.com>.



Contact Information

Elisabeth Buford

NinjaMSP

<http://www.ninjamsp.com>

925-381-7010